

Should any functional part of your Hoffman® Product ("Product") fail due to defects in material or workmanship under normal use during the warranty periods outlined below, UnityLab Corp. / Hoffman-NY ("UnityLab", "Company") will, at its sole discretion, repair or provide replacement part(s). This Warranty applies only to new machinery and replacement parts manufactured and sold under the Hoffman® brand. This Warranty extends only to the original purchaser, or to a subsequent owner with a Company-approved written warranty transfer, and only for the remainder of the original warranty period. Proof of purchase is required prior to obtaining warranty service. Units must be registered to obtain warranty coverage. Warranty terms and conditions are subject to change without notice. UnityLab assumes no responsibility for labor, freight, duties, customs, or any costs related to service or installation of replacement parts. UnityLab reserves the right to improve, modify, or make design changes to any Product without obligation to retrofit previously sold units.

WARRANTY PERIOD	HOW SERVICE IS HANDLED
NON-DURABLE ITEMS Covered for the earlier of: • Three (3) months from warranty commencement; or • Five hundred (500) hours of operation*. Wear parts include discs, diaphragms, O-rings for valves and cylinders, gaskets, seals, switches, triggers, buttons, and similar consumable components. Pads and covers are consumable and are not warranted. FUNCTIONAL PARTS (NON-WEAR) Covered for the earlier of: • Twelve (12) months from warranty commencement; or • Five thousand (5,000) hours of operation*. Cosmetic or appearance-related parts are excluded. STRUCTURAL COMPONENTS • Frame assemblies and base supports are warranted for five (5) years from warranty commencement. This Warranty does not cover labor charges, freight, service travel, customs duties, or installation costs related to replacement parts. REPLACEMENT PARTS PURCHASED SEPARATELY Individually purchased spare parts carry a three (3)-month warranty from the date of shipment only. * hours of operation calculated assuming average press cycle time of 30 minutes.	WARRANTY COMMENCEMENT The warranty period begins on the original ship date from the manufacturing factory, regardless of: • Delivery delays, • Installation delays, • Commissioning delays, or • Customer-caused delays in placing the Product into service. Warranty periods will not be delayed, extended, suspended, or modified for any reason. TO OBTAIN WARRANTY SERVICE, THE CUSTOMER MUST: 1. Contact UnityLab Customer Care before any repair or replacement is attempted. 2. Provide proof of purchase and warranty commencement. 3. Obtain a valid Return Material Authorization (RMA). 4. If requested, return defective parts freight prepaid within 30 days after receiving replacement parts. Failure to meet these requirements may void warranty coverage. CONTACT INFORMATION Email: support@hoffman-ny.com For service call or email Hoffman Press.

WARRANTY EXCLUSIONS	LIMITATION & LEGAL TERMS
WARRANTY EXCLUSIONS The limited warranty does not apply to: 1. Installation, start-up, training, travel, or diagnostic visits. 2. Damage from handling, transportation, or cosmetic issues not reported within 7 days of delivery. 3. Power outages, voltage irregularities, or inadequate utilities (electrical, steam, air, water, drainage). 4. Misuse, abuse, negligence, improper installation, or lack of maintenance. 5. Unauthorized repairs, alterations, or use of non-genuine parts. 6. Operation in corrosive environments or inconsistent with operating manuals. 7. Accidents, fire, flood, pests, lightning, or other force-majeure events. 8. Incorrect electrical supply, plumbing, or unapproved consumables. 9. Display units, open-box, discounted, refurbished, or resale equipment. 10. Products with serial numbers removed or altered. 11. Accessories or software not approved by UnityLab. 12. Normal maintenance, routine service, or consumable items. 13. Lost profits, downtime, business interruption, or increased utility cost. 14. All shipping or transit-related damage must be claimed directly with the carrier. CONDITIONS VOIDING WARRANTY Warranty is void if the Product is: • Operated outside specified conditions, • Modified or repaired without authorization, • Used with non-genuine replacement parts, • Not maintained according to manuals, • Missing or altered safety labels.	LIMITATION OF LIABILITY UnityLab shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to: • Lost revenue or profits • Loss of use • Business interruption • Damage to other equipment or property Hoffman’s total liability shall not exceed the invoice value paid for the Product that is the subject of the claim. LIMITATION OF WARRANTY SCOPE Except to the extent prohibited by applicable law, all implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the warranty periods stated in this document. Some states do not allow limitations on implied warranties or the exclusion of incidental or consequential damages; therefore, the above limitations may not apply to all customers. This Limited Warranty provides specific legal rights, and customers may have additional rights that vary from state to state.

TO CONTACT HOFFMAN BY MAIL:

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support@hoffman-ny.com
Attention: HOFFMAN Customer Care Information Center

